Dear Patients,

Given the recent developments regarding the coronavirus (COVID-19), everyone is concerned about the spread of this virus. At Elizabeth Duling, DMD, we too are on a heightened level of concern and are taking every precaution possible to minimize its spread and assure that everyone who enters our doors is safe.

We do feel we should apologize, our office has been practicing a high level of infection control for decades. We just haven’t made it common knowledge amongst our patients. We just do it as a matter of course, to assure that we keep a save environment for you, your family, our staff and our doctor. We have always followed all OSHA and CDC standard recommendations which includes sterilizing all our instruments, disinfection of all our clinical areas, changing our gloves and masks and washing our hands or using hand-sanitizer before and after the use of gloves. In light of the current situation, we are redoubling our efforts, which we will happily show you. We will gladly give you a tour of our facility to show you the extraordinary lengths we go to assure everyone’s continued health and safety.

We are kindly asking our patients to assist us in reducing the risk of coronavirus spread and exposure. We are working quickly to maximize our responses for the safety and well-being of our patients, your families, and our team. We are following ever-evolving recommendations from the CDC and American Dental Association (ADA).

Please note:

1.) We are asking any team members to stay home if they exhibit a fever or flu-like symptoms.

2.) For now, we are ONLY permitting patients in our clinical treatment area. Anyone accompanying the patient must wait in our reception area or preferably in their vehicle (with the exception of parents accompanying children and health aides). We have removed waiting room chairs to reduce the risk of contamination. We would be happy to text you when we are ready to start your treatment. We have been well known for being a family friendly environment however, during this time we ask that you leave your children at home unless they have a scheduled appointment. Thank you for understanding.

3.) As recommended, we will ask anyone who has a fever or flu-like symptoms, has been out of the country in the past 30 days or is generally sick to reschedule. Every patient will take their temperature taken prior to treatment and be asked to reschedule should their temperature be above 100. There will be no missed appointment fee during this time.

Our hearts go out to anyone affected by the Coronavirus. Know at Elizabeth Duling, DMD you and your family will always be safe and cared for. Thank you for your continued trust and confidence and your cooperative efforts towards maintaining a healthy environment for everyone.